

ANNUAL CORPORATE GOVERNANCE REPORT OF

INSULAR HEALTH CARE, INC.

(Name of Company)

- 1. For the fiscal year ended 2022
- 2. Certificate Authority Number HMO-2023-03-R
- 3. PHILIPPINES
Province, Country or other jurisdiction of incorporation or organization
- 4. Address of principal office 2/F INSULAR HEALTH CARE BLDG., 167 DELA ROSA COR. LEGAZPI STREETS, LEGAZPI VILLAGE, MAKATI CITY 1229
Postal Code
- 5. Company's telephone number, including area code 8813-0131
- 6. Company's official website www.insularhealthcare.com.ph
- 7. Former name, former address, and former fiscal year, if changed since last report. N/A

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
The Board's Governance Responsibilities			
Principle 1: The company should be headed by a competent, working Board to foster the long-term success and sustainability of the corporation in a manner consistent with its corporate objectives and the long- term best interests of its shareholders and other stakeholders.			
Recommendation 1.1			
1. Board is composed of directors with collective working knowledge, experience or expertise that is relevant to the company's industry/sector.	Compliant	<p>Provide information or link/ reference to a document containing information on the following:</p> <ol style="list-style-type: none"> 1. Academic qualifications, industry knowledge, professional experience, expertise and relevant trainings of directors 2. Qualification standards for directors to facilitate the selection of potential nominees and to serve as benchmark for the evaluation of its performance <p>The Board is represented with appropriate mix of competence, skills, background and experience in the areas of finance, business, risk management, legal and compliance, insurance, medical, technology, operations and corporate governance that are relevant to the HMO industry.</p>	
2. Board has an appropriate mix of competence and expertise.	Compliant		
3. Directors remain qualified for their positions individually and collectively to enable them to fulfill their roles and responsibilities and respond to the needs of the organization.	Compliant	<p>Kindly see the profiles of the Directors in the Board of Directors section of the IHCI website. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p> <p>Please also refer to the Skills and Background Matrix of the 2023 Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Skills-Matrix-of-the-BOD-.pdf</p>	
Recommendation 1.2			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board is composed of a majority of non-executive directors.	Compliant	<p>Identify or provide link/reference to a document identifying the directors and the type of their directorships</p> <p>Kindly see the profiles of the Directors in the Board of Directors' section of the IHCI website. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p> <p>Please also refer to the Skills and Background Matrix of the 2023 Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Skills-Matrix-of-the-BOD-.pdf</p>	
Recommendation 1.3			
1. Company provides in its Board Charter or Manual on Corporate Governance a policy on training of directors	Compliant	<p>Provide link or reference to the company's Board Charter and Manual on Corporate Governance relating to its policy on training of directors</p> <p>The Company's Manual on Corporate Governance, Section 3.5, page 12 provides that all Directors shall undergo relevant and continuing training.</p> <p>Please refer to Sec 3.5, page 12 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
2. Company provides in its Board Charter	Compliant		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
or Manual on Corporate Governance an orientation program for first time directors.		Provide information or link/reference to a document containing information on the orientation program and trainings of directors for the previous years, including the number of hours attended and the topics covered. The Company has an orientation program for every new Director to ensure their understanding of the business and operations of the Company and continuing training for Directors.	
3. Company has relevant annual continuing training for all directors.	Compliant	Kindly see ICD Corporate Governance Advocacy Webinar Series at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Annual-Continuing-Training-2022.pdf https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Annual-Continuing-Training-Education-write-up.pdf Please refer to Sec 3.5, page 12 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Recommendation 1.4			
1. Board has a policy on board diversity.	Compliant	Provide information on or link/reference to a document containing information on the company's board diversity policy.	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		<p>Last 2021, the IHC BOD gender distribution was changed to 4 Male and 7 Female Directors. The same gender distribution is adopted in the 2023 IHC BOD.</p> <p>Kindly see Section 3.8, page 16 on Board Balance, Diversity and Independence https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 1.5			
1. Board is assisted in its duties by a Corporate Secretary.	Compliant	Provide information on or link/reference to a document containing information on the Corporate Secretary, including his/her name, qualifications, duties and functions.	
2. Corporate Secretary is a separate individual from the Compliance Officer.	Compliant	The Company's Corporate Secretary, Atty Renato S. De Jesus, is responsible for assisting the Board in making business judgment in good faith and in the performance of their responsibilities and obligations.	
3. Corporate Secretary is not a member of the Board of Directors.	Compliant	<p>Please refer to the Office of the Corporate Secretary profile https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-Office-of-the-Corporate-Secretary-profile.pdf</p> <p>The Corporate Secretary is a separate individual from the Compliance Officer. The Company's Corporate Secretary is Atty. Renato S. De Jesus while the Compliance Officer is Geronimo V. Francisco. The duties and responsibilities are different from those of the Compliance Officer.</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		<p>Please refer to Compliance System Section, Items 1 & 2, page 7 of Corporate Governance Manual https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>Please refer to the profile of Geronimo V. Francisco as IHC’s Chief Risk Officer (CRO), https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/CRO-Profile-2023.pdf</p>	
4. Corporate Secretary attends training/s on corporate governance.	Compliant	<p>Please refer to attached certificate of attendance by Corporate Secretary https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Secretary-Corporate-Governance-2022-training-certificates.pdf</p>	
Recommendation 1.6			
1. Board is assisted by a Compliance Officer.	Compliant	<p>Provide information on or link/reference to a document containing information on the Compliance Officer, including his/her name, position, qualifications, duties and functions.</p>	
2. Compliance Officer has a rank of Vice President or an equivalent position with adequate stature and authority in the corporation.	Compliant	<p>The Board is assisted by the Company’s Chief Compliance Officer, Geronimo V. Francisco. He is not a member of the board.</p> <p>Please refer to see the profile of IHC’s Compliance Officer at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/CRO-Profile-2023.pdf</p>	

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	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. Compliance Officer is not a member of the board.	Compliant	<p>See the duties and functions at Section 1. The Compliance Officer Under Compliance System, page 7 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-Attendance-of-Board-Meetings.pdf</p> <p>See our General Information Statement (GIS): at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-IHCI-GIS.pdf</p>	
4. Compliance Officer attends training/s on corp	Compliant	<p>Provide information on or link/reference to a document containing information on the corporate governance training attended, including number of hours and topics covered.</p> <p>The Compliance Officer attended an eight (8) hours of corporate governance training on conducted on three separate dates last 2021. The training involved roundtable discussions for Insurance Commission Regulated Entities facilitated by the Instituted of Corporate Directors (ICD). Profile: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/CRO-Profile-2023.pdf</p> <p>Certificates of trainings and seminars attended for 2022: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-2023-Training-certificates-of-the-Chief-Risk-Officer.pdf</p>	
Establishing Clear Roles and Responsibilities of the Board			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Principle 2: The fiduciary roles, responsibilities and accountabilities of the Board as provided under the law, the company's articles and by-laws, and other legal pronouncements and guidelines should be clearly made known to all directors as well as to stockholders and other stakeholders.			
Recommendation 2.1			
1. Directors act on a fully informed basis, in good faith, with due diligence and care, and in the best interest of the company.	Compliant	<p>Provide information or reference to a document containing information on how the directors performed their duties (can include board resolutions, minutes of meeting)</p> <p>The Directors act in good faith and in the best interest of the Company.</p> <p>Kindly see the Minutes of the Annual Stockholders Meeting dated April 28,2023 at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Minutes-of-the-Meeting-2022-Annual-Stockholders-Meeting.pdf</p> <p>Please refer to Section 3. Board of Directors, pages 8-17 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 2.2			
1. Board oversees the development, review and approval of the company's business objectives and strategy.	Compliant	<p>Provide information or link/reference to a document containing information on how the directors performed this function (can include board resolutions, minutes of meeting)</p> <p>Indicate frequency of review of business objectives and strategy</p> <p>The Board of Directors is primarily responsible for identifying and setting he Company's strategic directions.</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. Board oversees and monitors the implementation of the company's business objectives and strategy in order to sustain the company's long-term viability and strength.	Compliant	<p>The Board monitors the implementation of the Company's strategies and reviews them periodically every 4Q of the year.</p> <p>Please refer to 3.5. Duties and Function of the Board, page 12 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 2.3			
1. Board is headed by a competent and qualified Chairperson.	Compliant	<p>Provide information or link/reference to a document containing information on the Chairperson, including his/her name and qualifications</p> <p>The Chairman of the Board, Ms. Nina Perpetua D. Aguas, non-executive director, serves to represent the interests of all shareholders and stakeholders. She provides leadership to assist the other Directors in carrying out their responsibilities and to enhance the effectiveness and cohesion of the Board as a whole.</p> <p>Kindly see the information on the Chairman of the Board at Board of Directors portion of the website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p> <p>Please refer to Sec. 3.7. Powers and Duties of the Chairman of the Board, pages 15-16 of the Manual on Corporate Governance</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Recommendation 2.4			
1. Board ensures and adopts an effective succession planning program for directors, key officers, and management.	Compliant	<p>Disclose and provide information or link/reference to a document containing information on the company's succession planning and retirement policies and programs, and its implementation.</p> <p>The Board along with the Corporate Governance, Nomination and Remuneration Committees are responsible for the succession plan for the board members and senior officers, including adopting a retirement policy.</p>	
2. Board adopts a policy on the retirement for implementation directors and key officers.	Compliant	<p>The retirement program for the Board of Directors is exactly the same as the retirement program of the parent company, Insular Life.</p> <p>Kindly see the following references: Section 3.5. Duties and Functions of the Board, page 12 Annex B-3. Charter of the Corporate Governance and Nomination Committee Annex B-5. Charter of Personnel and Remuneration Committee Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 2.5			
1. Board formulates and adopts a policy	Compliant		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
specifying the relationship between remuneration and performance of key officers and board members.		Provide information or link/reference to a document containing information on the company's remuneration policy and its implementation, including the relationship between remuneration and performance For BOD: Please refer to items 3.10 and 3.11 pages 16-17 of https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
2. Board aligns the remuneration of key officers and board members with long-term interests of the company.	Compliant	For Key Officers & Management: Please see IHCI's Human Resource Department Memorandum regarding Performance Appraisal https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Performance-Appraisal-Policy.pdf	
3. Directors do not participate in discussions or deliberations involving his/her own remuneration.	Compliant		
Recommendation 2.6			
1. Board has a formal and transparent board's nomination and election policy.	Compliant	Provide information or reference to a document containing information on the company's nomination and election policy and process and its implementation, including the criteria used in selecting new directors, how he shortlisted candidates and how it encourages nominations from shareholders.	
2. Board nomination and election policy is disclosed in the company's Manual on Corporate Governance.	Compliant	Provide proof if minority shareholders have a right to nominate candidates to the Board. Provide information if there was an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. Board nomination and election policy includes how the company accepts nominations from minority shareholders.	Compliant	The Corporate Governance and Nomination Committee and Personnel and Remuneration Committee set forth the selection of Directors. Minority interests have the right to elect, remove and replace Directors and vote on certain acts in accordance to the Company By-laws. Kindly see Annex B-3. Corporate Governance and	
4. Board nomination and election policy includes how the board reviews nominated candidates.	Compliant	Nomination Committee and Annex B-5. Personnel and Remuneration Committee of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
5. Board nomination and election policy includes an assessment of the effectiveness of the Board's processes in the nomination, election or replacement of a director.	Compliant	Please refer to Sections 2 and 3 of the Amended By-Laws https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Amended-By-Laws-2022.pdf	
6. Board has a process for identifying the quality of directors that is aligned with the strategic direction of the company.	Complaint		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 2.7			
1. Board has overall responsibility in ensuring that there is a group-wide policy and system governing related party transactions (RPTs) and other unusual or infrequently occurring transactions.	Compliant	<p>Provide information on or reference to a document containing the company's policy on related party transactions, including policy on review and approval of significant RPT's.</p> <p>Identify transactions that were approved pursuant to the policy.</p> <p>The Board has the overall responsibility in ensuring that transactions with related parties that pass the materiality threshold are handled on a sound and prudent manner, with integrity, and in compliance with applicable laws and regulations to protect the interest of members, corporate clients, medical providers, vendors/suppliers and other stakeholders.</p>	
2. RPT policy includes appropriate review and approval of material RPTs, which guarantee fairness and transparency of the transactions	Compliant	<p>Kindly see the Manual on Corporate Governance, Annex B-1. Audit and RPT Committee Charter, and Annex B-6. Risk Management Committee Charter</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
3. RPT policy encompasses all entities within the group, taking into account their size, structure, risk profile and complexity of operations.	Compliant	<p>Refer to IHC's policy on Related Party Transactions</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Related-Party-Transaction-Policy.pdf</p>	
Recommendation 2.8			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
1. Board is primarily responsible for approving the selection of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief Compliance Officer and Chief Audit Executive).	Compliant	<p>Provide information on or reference to a document containing the Board’s policy and responsibility for approving the selection of management</p> <p>Identify the Management Team appointed</p> <p>The Board is primarily responsible for approving the selection of Management Team, including the President and CEO, Chief Risk Officer and Compliance Officer. Kindly see the Manual on Corporate Governance, Sec 3.5. Duties and Functions of the Board, page 12. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>Please refer to IHCI’s Management Team’s profile posted in our official Website. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Management-Committee-2023-1.pdf</p>	
2. Board is primarily responsible for assessing the performance of Management led by the Chief Executive Officer (CEO) and the heads of the other control functions (Chief Risk Officer, Chief	Compliant	<p>Provide information on or reference to a document containing the Board’s policy and responsibility for assessing the performance of management.</p> <p>Please refer to Item 3.5, page 12 of the Corporate Governance Manual on Duties and Responsibilities of the Board of Directors. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Compliance Officer and Chief Audit Executive).			
Recommendation 2.9			
1. Board establishes an effective performance management framework that ensures that Management, including the Chief Executive Officer performance is at par with the standards set by the Board and Senior Management.	Compliant	<p>Provide information on or link/reference to a document containing the Board's performance management framework for management and personnel</p> <p>The Board establishes an effective performance management framework.</p> <p>Kindly see the Manual on Corporate Governance, Section 3.5. Duties and Functions of the Board, page 12 https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>Please also refer to the IHCI's Performance Appraisal Policy for IHCI Senior Executives and Employees:</p>	
2. Board establishes an effective performance management framework that ensures that personnel's performance is at par with the standards set by the Board and Senior Management.	Compliant	<p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Performance-Appraisal-Policy.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 2.10			
1. Board oversees that an appropriate internal control system is in place.	Compliant	Provide information or link/reference to a document showing the Board's responsibility for overseeing that an appropriate internal control system is in place and what is included the internal control system. The Board oversees an appropriate internal control systems for monitoring and managing potential conflict of interest of the Management, members and shareholders.	
2. The internal control system includes a mechanism for monitoring and managing potential conflict of interest of the Management, members and shareholders.	Compliant	Kindly see Manual on Corporate Governance, Section 3.5. Duties and Functions of the Board, Page 12. Also, Annex B-5. Personnel and Remuneration Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf Kindly also see the Code of Conduct, Section 7. Internal Controls https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Code-of-Conduct.pdf	
3. Board approves the Internal Audit Charter	Compliant	Provide reference or link to the company's internal Audit Charter Please refer to Annex B-5. Charter of the Personnel and Remuneration Committee, Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Recommendation 2.11			
1.			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2.			
3. Board oversees that the company has in place a sound enterprise risk management (ERM) framework to effectively identify, monitor, assess and manage key business risks.	Compliant	<p>Provide information on or link/reference to a document showing the Board's oversight responsibility on the establishment of a sound enterprise risk management framework and how the board was guided by the framework</p> <p>Provide proof of effectiveness of risk management strategies, if any.</p> <p>The Board oversees the sound risk management framework to monitor and manage strategic, regulatory, operational and financial risks.</p> <p>Kindly see the Manual on Corporate Governance, Section 3.5. Duties and Functions of the Board, page 12 https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
4. The risk management framework guides the Board in identifying units/business lines and enterprise-level risk exposures, as well as the effectiveness of risk management strategies.	Compliant	<p>Please refer also the following documents:</p> <p>Risk Acceptance Guidelines: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Risk-Acceptance-Guidelines.pdf</p> <p>Risk Acceptance Form: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Risk-Acceptance-Form.pdf</p>	
Recommendation 2.12			
1. Board has a Board Charter that formalizes and clearly states its	Compliant	<p>Provide link to the company's website where the Board Charter is disclosed.</p> <p>Kindly refer to Section 3 of the Manual on Corporate Governance</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
roles, responsibilities, and accountabilities in carrying out its fiduciary duties.		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
2. Board Charter serves as a guide to the directors in the performance of their functions.	Compliant		
3. Board Charter is publicly available and posted on the company's website.	Compliant		
Establishing Board Committees			
<p>Principle 3: Board committees should be set up to the extent possible to support the effective performance of the Board’s functions, particularly with respect to audit, risk management, related party transactions, and other key corporate governance concerns, such as nomination and remuneration, The composition, functions and responsibilities of all committees established should be contained in a publicly available Committee Charter.</p>			
Recommendation 3.1			
1. Board establishes board committees that focus on specific board functions to aid in the optimal performance of its roles and responsibilities.	Compliant	<p>Provide information or link/reference to a document containing information on all the board committees established by the company</p> <p>The Board established the following Board Committees with the principles of good corporate governance:</p> <ol style="list-style-type: none"> 1. Audit and Related Party Transactions (RPT) Committee 2. Corporate Governance and Nomination Committee 3. Risk Management Committee <p>Please refer to Annexes B-1, B-3 and B-6 of the Manual on Corporate Governance</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Recommendation 3.2			
1. Board establishes an Audit Committee to enhance its oversight capability over the company's financial reporting, internal control system, internal and external audit processes, and compliance with applicable laws and regulations.	Compliant	<p>Provide information or link/reference to a document containing information on the Audit Committee, including its functions</p> <p>Indicate if it is the Audit Committee's responsibility to recommend the appointment and removal of the company's external auditor</p> <p>The Company has an Audit and Related Party Committee which assists the Board in fulfilling its oversight responsibilities for the financial reporting process, the system of internal control, the internal and external audit process, and compliance with laws and regulations.</p> <p>Kindly see Manual on Corporate Governance, Annex B-1. Charter of Audit and RPT Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
2. Audit Committee is composed of at least three appropriately qualified non-executive directors, the majority of	Compliant	<p>Provide information or link/reference to a document containing information on the members of the Audit Committee including their qualifications and type of directorship.</p> <p>The Audit and RPT Committee is composed of three (3) Directors, 2 are Independent Directors, including the</p>	

ANNUAL CORPORATE GOVERNANCE REPORT

	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION								
<p>whom, including the Chairman is independent.</p>		<p>Committee Chair, and who are appointed by the Board on an annual basis.</p> <p>The Committee is composed of the following members:</p> <table border="1" data-bbox="667 516 1108 638"> <thead> <tr> <th>Director</th> <th>Designation</th> </tr> </thead> <tbody> <tr> <td>Susan R. Figueras</td> <td>Chairman/ ID</td> </tr> <tr> <td>Emmanuel F. Dooc</td> <td>Vice Chair/ ID</td> </tr> <tr> <td>Marietta C. Gorrez</td> <td>Member/ NED</td> </tr> </tbody> </table> <p>Kindly see Manual on Corporate Governance, Annex B-1. Charter of the Audit and RPT Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>The profiles of the Directors in the 2023 Board of Directors portion of the IHCI website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	Director	Designation	Susan R. Figueras	Chairman/ ID	Emmanuel F. Dooc	Vice Chair/ ID	Marietta C. Gorrez	Member/ NED	
Director	Designation										
Susan R. Figueras	Chairman/ ID										
Emmanuel F. Dooc	Vice Chair/ ID										
Marietta C. Gorrez	Member/ NED										
<p>3. All the members of the committee have relevant background, knowledge, skills, and/or experience in the areas of accounting, auditing and finance.</p>	<p>Compliant</p>	<p>Provide information or link/ reference to a document containing information on the background, knowledge, skills, and/or experience of the members of the Audit Committee.</p> <p>Kindly refer to Matrix of Skills, Background and Experience of the Board of Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Skills-Matrix-of-the-BOD-.pdf</p>									

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
4. The Chairman of the Audit Committee is not the Chairman of the Board or of any other committee.	Compliant	<p>Provide information or link/reference to a document containing information on the Chairman of the Audit Committee</p> <p>Kindly refer to profiles of the Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	
Recommendation 3.3			
1. Board establishes a Corporate Governance Committee tasked to assist the Board in the performance of its corporate governance responsibilities, including the functions that were formerly assigned to a Nomination and Remuneration Committee.	Compliant	<p>Provide information or reference to a document containing information on the Corporate Governance Committee, including its functions.</p> <p>Indicate if the Committee undertook the process of identifying the quality of directors aligned with the company's strategic direction, if applicable.</p> <p>The Company has a Corporate Governance and Nominations Committee that advises the Board on governance matters, assists the Board on the review of the candidate for Board membership of the Company subject to the provision by the Company By-Laws, and assists and advises the Board in fulfilling its oversight responsibilities on the Company's financial risk profile and risk management system.</p> <p>Kindly see Manual on Corporate Governance, Annex B-3. Charter of the Corporate Governance and Nomination Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT

	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION								
2. Corporate Governance Committee is composed of at least three members, majority of whom should be independent directors.	Compliant	<p>The Corporate Governance Committee is composed of three (3) Independent Directors, namely:</p> <table border="1" data-bbox="667 444 1073 581"> <thead> <tr> <th>Directors</th> <th>Designation</th> </tr> </thead> <tbody> <tr> <td>Atty. Emmanuel Dooc</td> <td>Chairman</td> </tr> <tr> <td>Ma. Carolina Dominguez</td> <td>Vice Chairman</td> </tr> <tr> <td>Susan Figueras</td> <td>Member</td> </tr> </tbody> </table>	Directors	Designation	Atty. Emmanuel Dooc	Chairman	Ma. Carolina Dominguez	Vice Chairman	Susan Figueras	Member	
Directors	Designation										
Atty. Emmanuel Dooc	Chairman										
Ma. Carolina Dominguez	Vice Chairman										
Susan Figueras	Member										
3. Chairman of the Corporate Governance Committee is an independent director.	Compliant	<p>Kindly see the profiles of the Directors in the 2023 Board of Directors and Credentials in the IHCI website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>									
Recommendation 3.4											
1. Board establishes a separate Board Risk Oversight Committee (BROC) that should be responsible for the oversight of a company's Enterprise Risk Management system to ensure its functionality and effectiveness.	Compliant	<p>Provide information or link/ reference to a document containing information on the Board Risk Oversight Committee (BROC), including its functions.</p> <p>The Company has a Risk Management Committee that assists and advises the Board of Directors in fulfilling its oversight responsibilities on the Company's financial risk profile and risk management system.</p>									

ANNUAL CORPORATE GOVERNANCE REPORT													
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION										
2. BROC is composed of at least three members, the majority of whom should be independent directors, including the Chairman.	Compliant	<p>Provide information or link/ reference to a document containing information on the members of the BROC, including their qualifications and type of directorship</p> <p>The Risk Oversight Committee is composed of four (4) directors, majority of whom are independent directors</p> <table border="1"> <thead> <tr> <th>Directors</th> <th>Designation</th> </tr> </thead> <tbody> <tr> <td>Luis Y. Benitez, Jr.</td> <td>Chairman</td> </tr> <tr> <td>Ma. Carolina Dominguez</td> <td>Member</td> </tr> <tr> <td>Henry R. Aguda</td> <td>Member</td> </tr> <tr> <td>Dra. Deborah Ona</td> <td>Member</td> </tr> </tbody> </table>	Directors	Designation	Luis Y. Benitez, Jr.	Chairman	Ma. Carolina Dominguez	Member	Henry R. Aguda	Member	Dra. Deborah Ona	Member	
Directors	Designation												
Luis Y. Benitez, Jr.	Chairman												
Ma. Carolina Dominguez	Member												
Henry R. Aguda	Member												
Dra. Deborah Ona	Member												
3. The Chairman of the BROC is not the Chairman of the Board or of any other committee.	Compliant	<p>Provide information or link/ reference to a document containing information on the Chairman of the BROC.</p> <p>Kindly see the profile of the Mr. Luis Y. Benitez, Jr. in the 2023 Board of Directors and Credentials in the IHCI website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>											
4. At least one member of the BROC has relevant thorough knowledge and experience on risk and risk management.	Compliant	<p>Provide information or link/ reference to a document containing information on the background, skills, and/or experience of the members of the BROC.</p> <p>Kindly see the profiles of the Directors in the 2023 Board of Directors and Credentials in the IHCI website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>											
Recommendation 3.5													
1. The Board establishes a	Compliant	Kindly see Manual on Corporate Governance, Annex B-1. Charter of the Audit and RPT Committee											

ANNUAL CORPORATE GOVERNANCE REPORT											
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION								
Related Transactions (RPT) Committee, which is tasked with reviewing all material related party transactions of the company.		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf									
2. RPT Committee is composed of at least three non-executive directors, majority of whom should be independent, including the Chairman.	Compliant	<p>Provide information or link/ reference to a document containing information on the members of the RPT Committee, including their qualifications and type of directorship.</p> <p>The Audit and RPT Committee is composed of three (3) Directors, Two (2) are Independent Directors.</p> <p>The Committee is composed of the following members:</p> <table border="1"> <thead> <tr> <th>Directors</th> <th>Designation</th> </tr> </thead> <tbody> <tr> <td>Susan Figueras</td> <td>Chairman and Independent Director</td> </tr> <tr> <td>Emmanuel Dooc</td> <td>Vice Chairman and Independent Director</td> </tr> <tr> <td>Marietta Gorrez</td> <td>Member and Non-Executive Director</td> </tr> </tbody> </table> <p>Kindly see the profiles of the Directors in the 2023 Board of Directors and Credentials in the IHCI website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	Directors	Designation	Susan Figueras	Chairman and Independent Director	Emmanuel Dooc	Vice Chairman and Independent Director	Marietta Gorrez	Member and Non-Executive Director	
Directors	Designation										
Susan Figueras	Chairman and Independent Director										
Emmanuel Dooc	Vice Chairman and Independent Director										
Marietta Gorrez	Member and Non-Executive Director										
Recommendation 3.6											
1. All established committees have a	Compliant										

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Committee Charters stating in plain terms their respective purposes, memberships, structures, operations, reporting process, resources and other relevant information.		Provide information on or link/reference to the company's committee charters, containing all the required information, particularly the functions of the Committee that is necessary for performance evaluation purposes. All established committees have their respective Committee Charters. These are reflected in the Corporate Governance Manual Annexes B to B-5. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
2. Committee Charters provide standards for evaluating the performance of the Committees.	Compliant		
3. Committee Charters were the company's website.	Compliant	Provide link to company's website where the Committee Charters are disclosed. The Corporate Governance Manual wherein the Committee Charters are reflected are uploaded in the Company website. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Fostering Commitment			
Principle 4: To show full commitment to the company, the directors should devote the time and attention necessary to properly and effectively perform their duties and responsibilities, including sufficient time to be familiar with the corporation's business.			
Recommendation 4.1			

ANNUAL CORPORATE GOVERNANCE REPORT

	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
<p>1. The Directors attends and actively participates in all meetings of the Board, Committees and shareholders in person or through tele- /videoconferencing conducted in accordance with the rules and regulations of the Commission.</p>	<p>Compliant</p>	<p>Provide information or link/reference to a document containing information on the process and procedure for tele/videoconferencing board and/or committee meetings</p> <p>Provide information or link/reference to a document containing information on the attendance and participation of directors of the Board, Committee and shareholders’ meetings.</p> <p>Directors attend Board and Committee meetings and actively participate in deliberations and decisions in an objective manner, whether in person or through video conferencing, unless prevented by illness, death in the immediate family, serious accidents, or other analogous causes.</p> <p>Please refer to 2022 Board Attendance: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-Attendance-of-Board-Meetings.pdf</p> <p>See also Sec 3.5, Duties and Functions of the Directors, page 12 of the Corporate Governance Manual https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
<p>2. The directors review meeting materials for all Board and Committee meetings.</p>	<p>Compliant</p>	<p>Kindly see Sec 3.5, Duties and Functions of the Directors, page 12 of the https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. The directors asks the necessary questions or seek clarifications and explanations during the Board and Committee meetings.	Compliant	<p>Directors, if necessary, are expected to ask the necessary questions or to seek clarifications and explanations during the Board and Committee meetings.</p> <p>Kindly see Sec 3.5, Duties and Functions of the Directors, page 12 of the Corporate Governance Manual</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 4.2			
1. Non-executive directors concurrently serve as directors to a maximum of five Insurance Regulated Entities (ICREs) and publicly-listed companies to ensure that they have sufficient time to fully prepare for meetings, challenge Management's proposals/views, and oversee the long-term strategy of the company/	Compliant	<p>Disclose if the company has a policy setting the limit of board seats that a non-executive director can hold simultaneously.</p> <p>Provide information or reference to a document containing information on the directorship of the company's directors in both listed and non-listed companies.</p> <p>Kindly see profiles of the Board of Directors that contain information on their directorships.</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	
Recommendation 4.3			

ANNUAL CORPORATE GOVERNANCE REPORT																									
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION																						
1. The directors notify the company's board where he/she is an incumbent director before accepting a directorship in another company	Compliant	<p>Provide copy of written notification to the board or minutes of board meeting wherein the matter was discussed.</p> <p>The Directors will notify before the Company's Board before accepting the directorship in another company.</p> <p>In 2022, there are no notifications submitted to the Corporate Secretary</p> <p>Kindly see Sec 3.5, Duties and Functions of the Directors, page 12 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>																							
Reinforcing Board Independence																									
Principle 5: The board should endeavor to exercise an objective and independent judgment on all corporate affairs																									
Recommendation 5.1																									
1. The Board is composed of at least twenty percent (20%) independent directors.	Compliant	<p>The 2022 Board is composed of eleven (11) Directors, three (3) Independent Directors and eight (8) non-Independent Directors</p> <table border="1"> <thead> <tr> <th>Directors</th> <th>Designation</th> </tr> </thead> <tbody> <tr> <td>Nina D. Aguas</td> <td>Chairman/ NED</td> </tr> <tr> <td>Noemi G. Azura</td> <td>Member/ ED</td> </tr> <tr> <td>Emmanuel F. Dooc</td> <td>Member/ ID</td> </tr> <tr> <td>Carol V. Dominguez</td> <td>Member/ ID</td> </tr> <tr> <td>Susan R. Figueras</td> <td>Member/ ID</td> </tr> <tr> <td>Marietta C. Gorrez</td> <td>Member/ NED</td> </tr> <tr> <td>Raoul E. Littaua</td> <td>Member/ NED</td> </tr> <tr> <td>Deborah D. Ona</td> <td>Member/ NED</td> </tr> <tr> <td>Henry R. Aguda</td> <td>Member/NED</td> </tr> <tr> <td>Luis Y. Benitez, Jr.</td> <td>Member/ ID</td> </tr> </tbody> </table>	Directors	Designation	Nina D. Aguas	Chairman/ NED	Noemi G. Azura	Member/ ED	Emmanuel F. Dooc	Member/ ID	Carol V. Dominguez	Member/ ID	Susan R. Figueras	Member/ ID	Marietta C. Gorrez	Member/ NED	Raoul E. Littaua	Member/ NED	Deborah D. Ona	Member/ NED	Henry R. Aguda	Member/NED	Luis Y. Benitez, Jr.	Member/ ID	
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ANNUAL CORPORATE GOVERNANCE REPORT													
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION										
		<table border="1"> <tr> <td>Vera C. Morales</td> <td>Member/ NED</td> </tr> </table> <p>Kindly refer to 2023 Board of Directors profile in the website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	Vera C. Morales	Member/ NED									
Vera C. Morales	Member/ NED												
Recommendation 5.2													
1. The independent directors possess a necessary qualifications and none of the disqualifications to hold the position.	Compliant	<p>Provide information or link/reference to a document containing information on the qualifications of eh independent directors.</p> <p>Kindly refer to 2023 Board of Directors profile in the website https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>											
Recommendation 5.3													
<p>1. The independent directors serve for a maximum cumulative term of nine years.</p> <p>As far as Insurance Companies are concerned, the foregoing term limit shall be reckoned</p>	Compliant	<p>Provide information or link/reference to a document showing the years IDs have served as such.</p> <table border="1"> <thead> <tr> <th>Directors</th> <th>Number of Years Served*</th> </tr> </thead> <tbody> <tr> <td>Emmanuel F. Dooc</td> <td>3 years</td> </tr> <tr> <td>Susan R. Figueras</td> <td>4 years</td> </tr> <tr> <td>Carolina V. Dominguez</td> <td>4 years</td> </tr> <tr> <td>Luis Y. Benitez</td> <td>6 years</td> </tr> </tbody> </table> <p>* as of December 31, 2022</p> <p>Kindly refer to Section 3.4. Independent Directors, page 10 of the Manual on Corporate Governance</p>	Directors	Number of Years Served*	Emmanuel F. Dooc	3 years	Susan R. Figueras	4 years	Carolina V. Dominguez	4 years	Luis Y. Benitez	6 years	
Directors	Number of Years Served*												
Emmanuel F. Dooc	3 years												
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ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
<p>from 02 January 2015 while the reckoning date for the Pre-Need Companies and Health Maintenance Organizations shall be from 21 September 2016.</p> <p>For other covered entities, all previous terms served by existing Independent Directors prior to the effectivity of this Circular shall not be included in the application of the term limit prescribed in this item.</p>		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
<p>2. The company bars an independent director from serving in such capacity after the</p>	Compliant	<p>Kindly refer to Section 3.4. Independent Directors, page 10 of the Manual on Corporate Governance</p> https://www.insularhealthcare.com.ph/wp-	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
term limit of nine years.		content/uploads/2023/05/Corporate-Governance-Manual.pdf	
3. In the instance that the company retains an independent director in the same capacity after nine years, the board submits to the Insurance Commission a formal written justification and seek shareholders' approval during the annual shareholders' meeting.	Compliant		
Recommendation 5.4			
1. The positions of Chairman of the Board and Chief Executive Officer are held by separate individuals.	Compliant	<p>Identify the company's Chairman of the Board and Chief Executive Officer</p> <p>The Chairman of the Board is a separate individual from the Chief Executive Officer. The Company's Chairman of the Board is Ms. Nina Perpetua D. Aguas while the CEO is Ms. Maria Noemi G. Azura.</p> <p>Kindly refer to the Profiles of the 2023 Board of Directors https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. The Chairman of the Board and Chief Executive Officer have clearly defined responsibilities.	Compliant	<p>Please refer to Item 3.7 page 15 of the Corporate Governance Manual and Sections 5 & 6 of the Amended By-Laws of IHCI</p> <p>Corporate Governance Manual: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>Amended By-Laws of IHCI: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Amended-By-Laws-2022.pdf</p> <p>The Chairman of the Board and President/CEO are two (2) distinct individuals</p>	
Recommendation 5.5			
1. If the Chairman of the Board is not an independent director or where the roles of Chairman and CEO are being held by one person, the Board should designate a lead director among the	Compliant	<p>Provide information or link/reference to a document containing information on a lead independent director and his roles and responsibilities, if any.</p> <p>Kindly refer to Section 3.4. Independent Director page 10 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
independent directors.			
Recommendation 5.6			
1. Directors with material interest in a transaction affecting the corporation should abstain from taking part in the deliberations for the same.	Compliant	<p>Provide proof of abstention, if this was the case</p> <p>Directors are required to disclose any personal interest or conflict of interest in relation to any matter to be considered by the Board and abstain from taking part in the deliberations for the same.</p> <p>Kindly see Section 3.5, Duties and Functions of the Board of Directors, page 12 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 5.7			
1. The non-executive directors (NEDs) have separate periodic meetings with the external auditor and heads of the internal audit, compliance and risk functions, without any executive directors present to ensure that proper checks and balances	Compliant	<p>Provide proof and details of said meeting, if any. Provide information on the frequency and attendees of meetings.</p> <p>The Company held one non-executive directors (NEDs) for 2022. All ten (10) non-executive directors attended the NED.</p> <p>The meeting was chaired by the Lead Independent Director, Atty. Emmanuel F. Dooc</p> <p>Please see screen shot of meeting invite:</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
are in place within the corporation.		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Notice-of-NED-meeting-.pdf	
2. The meetings are chaired by the lead independent director.	Compliant		
Assessing Board Performance			
Principle 6: The best measure of the Board’s effectiveness is through an assessment process. The Board s regularly carry out evaluations to appraise its performance as a body, and assess whether it possesses the right mix of backgrounds and competencies			
Recommendation 6.1			
1. The Board conducts an annual assessment of its performance as a whole.	Compliant	Provide proof of annual assessments conducted for the whole board, the individual members, the Chairman and the Committees. The Board Self-Assessment was completed by all members of the board on 22 May 2023.	
2. The performance of the Chairman is assessed annually by the Board.	Compliant	The Microsoft Office Form link to the Board Self-Assessment can be accessed in the link below: https://forms.office.com/r/DA06RgcFkW	
3. The performance of the individual member of the Board is assessed annually by the Board.	Compliant	Screenshot of the e-mail informing all board members to accomplish the assessment is attached. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Notice-of-Board-Self-Assessment.pdf	
4. The performance of each committee is assessed annually by the Board.	Compliant		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
5. Every three years, the assessments are supported by an external facilitator.	Compliant	Identify the external facilitator and provide proof of use of an external facilitator. The Company has just conducted its first Board Assessment on March 2022 and the second was on May 2023. The Company plans to avail of the services of an external facilitator to support its Assessment sometime on 2024.	
Recommendation 6.2			
1. Board has in place a system that provides, at the minimum, criteria and process to determine the performance of the Board, individual directors and committees.	Compliant	Please see Item 3.10, pages 16-17 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
2. The system allows for a feedback mechanism from the shareholders.	Compliant		
Strengthening Board Ethics			
Principle 7: Members of the Board are duty-bound to apply high ethical standards, taking into account the interests of all shareholders.			
Recommendation 7.1			
1. Board adopts a Code of Business Conduct and Ethics, which provide standards	Compliant	Provide information on or link/reference to the company's Code of Business Conduct and Ethics	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
for professional and ethical behavior, as well as articulate acceptable and unacceptable conduct and practices in internal and external dealings of the company.		The Code of Conduct, applicable to all Directors of the Board, Management Team and employees, sets out clear standards for professional and ethical behavior. Kindly refer to IHC Code of Conduct and Ethics at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Code-of-Conduct.pdf	
2. The Code is properly disseminated to the Board, senior management and employees.	Compliant	Thru email to employees, uploading to IHCI official website and the new IHConnects portal.	
3. The Code is disclosed and made available to the public through the company website.	Compliant		
Recommendation 7.2			
1. Board ensures the proper and efficient implementation and monitoring of compliance with the Code of Business Conduct and Ethics.	Compliant	Provide proof of implementation and monitoring of compliance with the Code of Business Conduct and Ethics and internal policies. Indicate who are required to comply with the Code of Business Conduct and Ethics and any findings on non-compliance. Please refer to Section 14. Monitoring and Assessment, page 23 of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-	
2. Board ensures the proper and efficient	Compliant		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
implementation and monitoring of compliance with company internal policies.		content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Disclosure and Transparency			
Enhancing Company Disclosure Policies And Procedures			
Principle 8: The company should establish corporate disclosure policies and procedures that are practical and in accordance with best practices and regulatory expectations.			
Recommendation 8.1			
1. Board establishes corporate disclosure policies and procedures to ensure a comprehensive, accurate, reliable and timely report to shareholders and other stakeholders that gives a fair and complete picture of a company's financial condition, results and business operations.	Compliant	Provide information on or link/reference to the company's disclosure policies and procedures including reports distributed/made available to shareholders and other stockholders. Kindly see the following sections of the Corporate Governance Manual: Sec 3.2 General Responsibilities of the Board Sec 3.5 Duties and Functions of the BODs Sec 5.1 Financial Reporting https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
Recommendation 8.3			
1. Board fully discloses all relevant and material information	Compliant	Kindly refer to the 2023 Board of Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
on individual board members to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.		content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf	
2. Board fully discloses all relevant and material information on key executives to evaluate their experience and qualifications, and assess any potential conflicts of interest that might affect their judgment.	Compliant	Kindly refer to the 2023 Board of Directors at https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf	
Recommendation 8.4			
1. Company provides a clear disclosure of its policies and procedure for setting Board remuneration, including the level and mix of	Compliant	Disclose or provide link/reference to the company policy and practice for setting board remuneration. Please refer to Sec 3.11 – Board Remuneration, and Annex B-5. Personnel and Remuneration Committee of the Corporate Governance Manual https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.			
2. Company provides a clear disclosure of its policies and procedure for setting Executive remuneration, including the level and mix of the same in the Annual Corporate Governance Report consistent with ASEAN Corporate Governance Scorecard (ACGS) and the Revised Corporation Code.	Compliant	<p>Disclose or provide link/reference to the company policy and practice for determining executive remuneration.</p> <p>Please refer to IHCI's Performance Appraisal Policy:</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Performance-Appraisal-Policy.pdf</p>	
3. Company discloses the remuneration on an individual basis, including	Non-compliant	Provide breakdown of director remuneration and executive compensation, particularly the remuneration of the CEO.	Due to confidentiality and security purposes, IHC does not practice disclosure of breakdown of director remuneration and

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
termination and retirement provisions.			executive compensation, particularly the remuneration of the CEO.
Recommendation 8.5			
1. Company discloses its policies governing Related Party Transactions (RPTs) and other unusual or infrequently occurring transactions	Compliant	<p>Disclose or provide reference/link to company's RPT policies.</p> <p>Indicate if the Director with conflict of interest abstained from the board discussion on that particular transaction.</p> <p>The Company discloses its policies on Related Party Transactions and other unusual occurring transactions.</p> <p>Kindly see the Manual on Corporate Governance, Section 3.5. Duties and Functions of the Board, and Annex B-1. Charter of the Audit and RPT Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p> <p>The Related Party Transactions policy is also uploaded in our website: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Related-Party-Transaction-Policy.pdf</p>	
2. Company discloses material or significant RPTs in its Annual Company Report or Annual Corporate	Compliant	<p>Provide information on all previous year or reference to a document containing the following information on all RPTs:</p> <ol style="list-style-type: none"> 1. Name of the related counterparty; 2. Relationship with the party; 3. Transaction date; 4. Type/nature of transaction; 5. Amount or contract price; 6. Terms of the transaction; 	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Governance Report, reviewed and approved by the Board, and submitted for confirmation by majority vote of the stockholders in the annual stockholders' meeting during the year.		<p>7. Rationale for entering into the</p> <p>8. transaction;</p> <p>9. The required approval (i.e. names of the board of directors approving, names and percentage of shareholders who approved) based on the company's policy; and</p> <p>10. Other terms and conditions.</p> <p>The Company discloses any material related party transactions in the 2022 Audited Financial Statements, reviewed and approved by the Board, and submitted for confirmation by the majority vote of the stockholders in the annual stockholders' meeting during the year.</p> <p>Please see the portion of our 2022 AFS that states RPTs:</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-Audited-Financial-Statment-Related-Party-Transaction.pdf</p>	
Recommendation 8.7			
1. Company's corporate governance policies, programs and procedures are contained in its Manual on Corporate Governance (MCG).	Compliant	Kindly refer to the Manual on Corporate Governance thru this link https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	
2. Company's MCG is posted on its company website	Compliant		
Strengthening the External Auditor's Independence and Improving Audit Quality			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Principle 9: The company should establish standards for the appropriate selection of an external auditor, and exercise effective oversight of the same to strengthen the external auditor's independence and enhance audit quality.			
Recommendation 9.1			
1. Audit Committee has a robust process for approving and recommending the appointment, reappointment, removal, and fees of the external auditors.	Compliant	<p>Provide information or link/ reference to a document containing information on the process for approving and recommending the appointment, reappointment, removal and fees of the company's external auditor.</p> <p>The Audit and RPT Committee recommends to the Board the appointment, reappointment, removal and fees of the External Auditor, duly accredited by the Commission, who undertakes independent audit of the corporation, and provide an objective assurance on the manner by which the financial statements should be prepared and presented to the stockholders.</p> <p>Kindly see the Manual on Corporate Governance, Annex B-1. Audit and RPT Committee https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
2. The appointment, reappointment, removal, and fees of the external auditor is recommended by the Audit Committee, approved by the Board and ratified by the shareholders.	Compliant	<p>Indicate the percentage of shareholders that ratified the appointment, reappointment, removal and fees of the external auditor.</p> <p>In 2022, during the Annual Stockholders' Meeting, 100% of the Board of Directors voted and ratified reappointment of the External Auditor.</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Minutes-of-the-Meeting-2022-Annual-Stockholders-Meeting.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
3. For removal of the external auditor, the reasons for removal or change are disclosed to the regulators and the public through the company website and required disclosures.	Compliant	<p>Provide information on or link/reference to a document containing the company's reason for removal or change or external auditor</p> <p>The removal of external auditor, the reasons for removal to change will be disclosed to the regulators and the public.</p> <p>As approved by the Board, the Company engages the services of Sycip, Gorres, Velayo and Co., Inc. as its External Auditor.</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2022-Agenda-of-Annual-Stockholders-Meeting.pdf</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Minutes-of-the-Meeting-2022-Annual-Stockholders-Meeting.pdf</p>	
Recommendation 9.2			
1. Audit Committee Charter includes the Audit Committee's responsibility on: <ul style="list-style-type: none"> i. assessing the integrity and independence of external auditors; ii. exercising effective 	compliant	<p>For Audit and RPT Committee Charter:</p> <p>Please see Annex B-1 of the Corporate Governance Manual https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
oversight to review and monitor the external auditor's independence and objectivity; and iii. exercising effective oversight to review and monitor the effectiveness of the audit process, taking into consideration relevant Philippine professional and regulatory requirements.			
2. Audit Committee Charter contains the Committee's responsibility on reviewing and monitoring the external auditor's	compliant	Audit and RPT Committee Charter : Please see Annex B-1 of the Corporate Governance Manual https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
suitability and effectiveness on an annual basis.			
Recommendation 9.3			
1. Company discloses the nature of non-audit services performed by its external auditor in the Annual Report to deal with the potential conflict of interest.	compliant	Disclose the nature of non-audit services performed by the external auditor, if any. No non-audit services were performed by the External Auditors in 2022 as well as in previous years.	
2. Audit Committee stays alert for any potential conflict of interest situations, given the guidelines or policies on non-audit services, which could be viewed as impairing the external auditor's objectivity.	Compliant	Provide link or reference to guidelines or policies on non-audit services. No non-audit services were performed by the External Auditors in 2022 as well as in previous years.	
Increasing Focus on Non-Financial and Sustainability Reporting			
Principle 10: The company should ensure that the material and reportable non-financial and sustainability issues are disclosed.			
Recommendation 10.1			
1. Board has a clear and focused policy on the disclosure of	Compliant	Please refer to ESG activities of IHC:	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
non-financial information, with emphasis on the management of economic, environmental, social and governance (EESG) issues of its business, which underpin sustainability.		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/ESG-related-activities-of-IHC.pdf	
2. Company adopts a globally recognized standard/framework in reporting sustainability and non-financial issues.	Compliant	Please refer to ESG activities of IHC: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/ESG-related-activities-of-IHC.pdf	<p>a) ESG framework policy was implemented to adopt to the globally recognized ESG standard/framework. A wholistic approach on the compliance of the said framework will also be adopted by IL group. IHC will primarily focus on</p> <ul style="list-style-type: none"> ▪ Goal 2: Good Health and Well-Being ▪ Goal 5: Gender Equality <p>b) The initial draft of IHC’s ESG Sustainability policy is currently being discussed and reviewed by Legal and Compliance. Target timeline</p>

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
			for release is end of 2 nd quarter of 2023.
Promoting a Comprehensive and Cost-Efficient Access to Relevant Information			
Principle 11: The company should maintain a comprehensive and cost-efficient communication channel for disseminating relevant information. This channel is crucial for informed decision-making by investors, stakeholders and other interested users.			
Recommendation 11.1			
1. The company should have a website to ensure a comprehensive, cost efficient, transparent, and timely manner of disseminating relevant information to the public.	Compliant	Link to the IHCI official website https://www.insularhealthcare.com.ph	
Internal Control System and Risk Management Framework			
Strengthening The Internal Control System And Enterprise Risk Management Framework			
Principle 12: To ensure the integrity, transparency and proper governance in the conduct of its affairs, the company should have a strong and effective internal control system and enterprise risk management framework.			
Recommendation 12.1			
1. Company has an adequate and effective internal control system in the conduct of its business.	Compliant	IHCI adopts a system of internal checks and balances and makes sure that an appropriate control system is in place, which includes setting up a mechanism for monitoring and managing potential conflicts of interest among Board of Directors, Managements, Shareholders and Employees.	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		<p>The Internal Audit provides independent assurance to management on the design and operational effectiveness of internal control system.</p> <p>At the start of 2021, IHCI engaged a third party to conduct SOC2 (Service Organization Controls) Type 2 audit that provides internal control reports on the services provided by the Company, being a health care service provider. These independent reports are provided to clients who are consumers of outsourced services from the Company. The audit report provides detailed information and assurance about the Company's compliance to 5 Trust Service Criteria, namely: (1) security, (2) availability, (3) confidentiality, (4) process integrity, and (5) privacy.</p> <p>The SOC2 report has been completed. Of 136 total number of criteria tested/audited, 130 criteria were assessed without exceptions noted.</p> <p>Please refer to SOC2 report signed by external auditor: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Risk-Assessment-SOC2-Final-Report-Excerpt.pdf</p> <p>Section 5 – Financial Reporting, Transparency and Internal Controls, https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. Company has an adequate and effective enterprise risk management framework in the conduct of its business.	Compliant	<p>IHCI adopted the parent Company's overall risk management framework that prescribes a comprehensive set of protocols and programs necessary in the conduct of business activities. The risks that arise in providing health care services to our clients by connecting our member clients to the providers of medical services are managed within these protocols and programs. Effective risk management is critical in maintaining overall profitability, competitive market positioning and long-term financial viability of the Company.</p> <p>The risk management framework begins with the (i) risk identification and management, and ends with (ii) risk management, monitoring and reporting.</p> <p>The Company classifies all risks into Six (6) Major Risk Family:</p> <ol style="list-style-type: none"> 1. Insurance and Demographic Risk 2. Cyber Security and I.T. Risk 3. Legal, Regulatory and Compliance Risk 4. Operational Risk 5. Financial Risk 6. Franchise Risk <p>All risks are assessed based on Likelihood (or the possibility that a given risk will occur) and Impact (or the extent to which a risk event might affect the enterprise).</p> <p>Risk assessment is done on a quarterly basis.</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 12.2			
1. Company has in place an independent internal audit function that provides an independent and objective assurance, and consulting services designed to add value and improve the company's operations.	Compliant	<p>The Company has in place an independent internal audit function which is performed by our parent company, Insular Life. Our internal auditors provide reasonable assurance to the Board of Directors, management and shareholders that the Company's key organizational and procedural controls are effective, appropriate, and complied with.</p> <p>Source document and link: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 12.3			
1. The company has a qualified Chief Audit Executive (CAE) appointed by the Board.	Compliant	IHCI's Chief Audit Executive is Ms. Aurora Cacanando. She is also currently the CFO of Insular Life. She is responsible for the periodic formal review of the effectiveness of the Company's system and internal controls.	
2. CAE oversees and is responsible for the internal audit activity of the organization, including that portion that is outsourced to a	Compliant	<p>Please refer to Charter of the Audit and RPT Committee Charter:</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
third-party service provider.			
3. In case of a fully outsourced internal audit activity, a qualified independent executive or senior management personnel is assigned the responsibility for managing the fully outsourced internal audit activity.	Compliant	<p>It's the Corporation's President and CEO, Maria Noemi G. Azura, who is the senior management personnel assigned with the responsibility of managing the internal audit activity.</p> <p>Please refer to Ms. Azura's Corporate Profile in the website. https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/2023-Board-of-Directors-Profile.pdf</p>	
Recommendation 12.4			
1. The company has a separate risk management function to identify, assess and monitor key risk exposures.	Compliant	<p>Please refer to Risk Management Committee Charter: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 12.5			
1. In managing the company's Risk Management System, the company has a Chief Risk Officer (CRO), who is the ultimate	Compliant	<p>Please refer to IHCI's Chief Risk Officer profile: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/CRO-Profile-2023.pdf</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
champion of Enterprise Risk Management (ERM),			
2. CRO has adequate authority, stature, resources and support to fulfill his/her responsibilities.	Compliant		
Cultivating a Synergic Relationship with Shareholders			
Promoting Shareholder Rights			
Principle 13: The company should treat all shareholders fairly and equitably, and also recognize, protect and facilitate the exercise of their rights.			
Recommendation 13.1			
1. Board ensures that all basic shareholder rights are disclosed in the Manual on Corporate Governance.	Compliant	<p>The Board shall respect the rights of the stockholders, as follows:</p> <ol style="list-style-type: none"> 1. Right to vote on all matters that require their consent and approval 2. Right to inspect corporate books and records 3. Right to information 4. Right to dividends 5. Appraisal right <p>Please refer to Sec 12, page 22 – Promoting Shareholders’ Rights of the Manual on Corporate Governance https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
2. Board ensures that basic shareholder rights are disclosed	Compliant		

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
on the company's website.		<p>The Manual on Corporate Governance, which provides the basic rights of the shareholders, is uploaded to the IHCI website, Corporate Governance web page.</p> <p>Source Document and Link: IHCI website, Corporate Governance web page https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Recommendation 13.2			
1. Board encourages active shareholder participation by sending the Notice of Annual and Special Shareholders' Meeting with sufficient and relevant information at least 21 days before the meeting.	Compliant	<p>Indicate the number of days before the annual stockholders' meeting or special stockholders' meeting when the notice and agenda were sent out.</p> <p>Indicate whether shareholders' approval of remuneration or any changes therein were included in the agenda of the meeting.</p> <p>Provide link to the Agenda included in the company's Information Statement.</p> <p>The Company released to the stockholders the schedule of the meetings at the beginning of the year. Specifically, the Notice of Annual Stockholders' Meeting was sent on 25 April 2022 which is Five (5) days before April 28,2022, the scheduled date of the meeting.</p> <p>Please refer to: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/ICare-I-Notice-ASM-04.28.22-3.pdf</p>	-

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Minutes-of-the-Meeting-2022-Annual-Stockholders-Meeting.pdf	
Recommendation 13.3			
1. Board encourages active shareholder participation by making the result of the votes taken during the most recent Annual or Special Shareholders' Meeting publicly available the next working day.	Compliant	<p>Provide information or reference to a document containing information on all relevant questions raised and answers during the ASM and special meeting and the results of the vote taken during the most recent ASM/SSM.</p> <p>Summary of Resolutions of 2022 Annual Stockholders' Meeting: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Summary-of-Resolutions-2022-Annual-Stocholders-Meeting.pdf</p>	The Company complied with this Section in its 2022 Annual Shareholders' Meeting.
2. Minutes of the Annual and Special Shareholders' Meetings are available on the company website within five business days from the end of the meeting.	Compliant	<p>Provide link to minutes of meeting in the company website.</p> <p>Indicate voting results for all agenda items, including the approving, dissenting and abstaining votes.</p> <p>Indicate also if the voting on resolutions was by poll.</p> <p>Include whether there was opportunity to ask question and the answers given, if any.</p> <p>Minutes of the 2022 Annual Stockholders' Meeting:</p>	Same as above

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Minutes-of-the-Meeting-2022-Annual-Stockholders-Meeting.pdf	
Recommendation 13.4			
1. Board has an alternative dispute mechanism to resolve intra-corporate disputes in an amicable and effective manner.	Compliant	<p>Provide details of the alternative dispute resolution made available to resolve intra-corporate disputes.</p> <p>The Board encourages the exercise of shareholders' voting rights and resolution of collective action problems through appropriate mechanisms.</p> <p>Manual on Corporate Governance: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
2. The alternative dispute mechanism is included in the company's Manual on Corporate Governance.	Compliant	<p>Provide link/reference to where it is found in the Manual on Corporate Governance.</p> <p>The Board establishes and maintains an alternative dispute resolution system in the Corporation that can amicably settle conflicts or differences between the Corporation and its Stockholders, and the Corporation and third parties.</p> <p>Please see Sec 3.5.14 of the Manual on Corporate Governance: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Duties to Stakeholders			
Respecting Rights Of Stakeholders And Effective Redress For Violation Of Stakeholder's Rights			

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Principle 14: The rights of stakeholders established by law, by contractual relations and through voluntary commitments must be respected. Where stakeholders rights and/or interest are at stake, stakeholders should have the opportunity to obtain prompt effective redress for the violation of their rights			
Recommendation 14.1			
1. Board identifies the company's various stakeholders and promotes cooperation between them and the company in creating wealth, growth, and sustainability.	Compliant	<p>Identify the company's shareholder and provide information or reference to a document containing information on the company's policies and programs for its stakeholders.</p> <p>The Company is committed to always keeping stakeholders informed through the following communication channels:</p> <ol style="list-style-type: none"> 1. IHCI official website 2. Emails via Outlook 3. Chats and Virtual Meetings via MS Teams 4. Official Facebook Page and other Social Media Accounts 5. Quarterly Staff Town Hall Meetings 6. Zoom Conferencing 7. IHCI Mobile App 8. Electronic Portals <ol style="list-style-type: none"> a. HR Portal b. Sales/Agents Portal c. Member Portal 	
Recommendation 14.2			
1. Board establishes clear policies and programs to provide a mechanism on the fair treatment and protection of stakeholders.	Compliant	<p>Identify policies and programs for the protection and fair treatment of company's stakeholders.</p> <p>The Board provides a mechanism on the fair treatment and protection of stakeholders. The Company implements policies and activities that protect the rights and promote the interest of its various stakeholders.</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
Recommendation 14.3			
1. Board adopts a transparent framework and process that allow stakeholders to communicate with the company and to obtain redress for the violation of their rights.	Compliant	<p>Provide the contact details (i.e. name of contact person, dedicated phone number or e-mail address, etc.) which stakeholders can use to voice their concerns and/or complaints for possible violation of their rights.</p> <p>Provide information on whistleblowing policy, practices and procedures for stakeholders.</p> <p>The Whistleblowing program of the Company provides a formal mechanism and channel for officers and employees to raise feedback, inquiries, serious concerns about a perceived wrongdoing or questionable or unethical behavior or transaction, malpractice, or any risk, involving the Company or any of its officers and employees. The Company strictly prohibits any form of retaliation against those reporting concerns in good faith and guarantees that the whistleblower will be shielded or free from reprisals, harassment, or disciplinary action.</p> <p>Source Document/link: Available on the website is the IHC Whistle blowing policy: https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Whistleblowing-policy.pdf</p>	
Encouraging Employees' Participation			
Principle 15: A mechanism for employee participation should be developed to create a symbiotic environment, realize the company's goals and participate in its corporate governance process.			
Recommendation 15.1			
1. Board establishes policies, programs	Compliant	Provide information on or link/reference to company policies, programs and procedures that encourage employee participation.	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
and procedures that encourage employees to actively participate in the realization of the company's goals and in its governance.		<p>The Company encourages employees to actively participate in the realization of the Company's goals and in its governance.</p> <p>Kindly refer to the website posts about recent company activities. https://www.insularhealthcare.com.ph</p>	
Recommendation 15.2			
1. Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program in its Code of Conduct.	Compliant	<p>Identify or provide link/ reference to the company's policies, programs and practices on anti-corruption.</p> <p>The Company is committed to comply with the anti-corruption and anti-bribery laws of the Philippines. The Company prohibits the direct and indirect use of bribery, kickbacks, payoffs, or other corrupt practices by employees, advisors, or other parties acting on behalf of the Company, especially in its business relationships including those with suppliers, clients and government representatives.</p> <p>Employees are expected to recognize and avoid the use of bribery and to report suspected and known incidents of bribery and corruption through the channels defined in the Code of Conduct. The Company's business partners such as network of medical providers are also expected to comply with applicable anti-bribery and anti-corruption laws.</p> <p>The Company also has a gift and entertainment policy, which disallows employees to receive and give gifts or entertainment unless it is within the allowable amount and meets the conditions set under the policy.</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
		<p>Kindly see the following source documents:</p> <p>a) https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Policies-Anti-Fraud-Anti-Corruption-Policy.pdf</p> <p>b) https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Code-of-Conduct.pdf</p>	
2. Board disseminates the policy and program to employees across the organization through trainings to embed them in the company's culture.	Compliant	<p>Identify how the board disseminated the policy and program to employees across the organization.</p> <p>The Code of Conduct is annually disseminated to all directors, officers and employees, posted in IHCI official website and thru the newly created IHConnects portal. This is also being highlighted in the regular Employee Town Halls.</p>	
Recommendation 15.3			
1. Board established a suitable framework for whistleblowing that allows employees to freely communicate their concerns about illegal or unethical practices without fear of retaliation.	Compliant	<p>Disclose or provide link/ reference to the company whistle-blowing policy and procedure for employees. Indicate if the framework includes procedures to protect the employees from retaliation.</p> <p>Provide contact details to report any illegal or unethical behavior.</p> <p>The Whistleblowing program of the Company provides a formal mechanism and channel for officers and employees to raise feedback, inquiries, serious concerns about a perceived wrongdoing or questionable or unethical</p>	

ANNUAL CORPORATE GOVERNANCE REPORT			
	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
2. Board establishes a suitable framework for whistleblowing that allows employees to have direct access to an independent member of the Board or a unit created to handle whistleblowing concerns.	Compliant	<p>behavior or transaction, malpractice, or any risk, involving the Company or any of its officers and employees. The Company strictly prohibits any form of retaliation against those reporting concerns in good faith and guarantees that the whistleblower will be shielded or free from reprisals, harassment, or disciplinary action.</p> <p>Source Document/link: Available on the website is the https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Whistleblowing-policy.pdf</p>	
3. Board supervises and ensures the enforcement of the whistleblowing framework	Compliant	<p>Provide information on how the board supervised and ensured enforcement of the whistleblowing framework, including any incident of whistleblowing.</p> <p>The Board oversees the integrity, independence, and effectiveness of the policies and procedures for whistleblowing.</p> <p>Kindly see the Manual on Corporate Governance, Section 3.5. Duties and Functions of Board of Directors https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/Corporate-Governance-Manual.pdf</p>	
Encouraging Sustainability And Social Responsibility			
Principle 16: The company should be socially responsible in all its dealings with the communities where it operates. It should ensure that its interactions serve its environment and stakeholders in a positive and progressive manner that is fully supportive of its comprehensive and balance development.			
Recommendation 16.1			

ANNUAL CORPORATE GOVERNANCE REPORT

	COMPLIANT/ NON- COMPLIANT	ADDITIONAL INFORMATION	EXPLANATION
<p>1. Company recognizes and places importance on the interdependence between business and society, and promotes a mutually beneficial relationship that allows the company to grow its business, while contributing to the advancement of the society where it operates.</p>	<p>Compliant</p>	<p>Provide information or reference to a document containing information on the company's community involvement and environment related programs.</p> <p>The Company aims to support the communities around it and works by helping build a positive and healthy environment for our clients, employees, agents and shareholders.</p> <p>Below is the link to our website that shows the various sustainability initiatives that IHCI has so far engaged with to promote wellness for a lifetime.</p> <p>https://www.insularhealthcare.com.ph/2021/07/29/the-small-ways-we-give-back/</p> <p>https://www.insularhealthcare.com.ph/wp-content/uploads/2023/05/ESG-related-activities-of-IHC.pdf</p>	